

Teradyne Tops VLSIresearch Customer Satisfaction Survey for Fifth Consecutive Year

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Teradyne customers name Teradyne “THE BEST” of all test technology companies

NORTH READING, Mass.--(BUSINESS WIRE)-- Teradyne, Inc. (NYSE:TER), a leading provider of automated test solutions, was named, “THE BEST” of all test equipment companies by customers in the VLSIresearch annual survey of companies that provide hardware, software, and services to the semiconductor industry. Teradyne placed first in both THE BEST Suppliers of Test Equipment and the 10 BEST Large Suppliers of Chip Making Equipment categories. Teradyne's highest scores were in recommend supplier and trust in supplier.

Brad Nelson, Vice President of Worldwide Sales, Teradyne said, "The results of the survey reflect the unrelenting dedication we have for our customers and their success. Our mission is to provide the best possible customer experience and that mission goes way past the sale."

Since 1988, the VLSIresearch annual Customer Satisfaction Survey has been the only publicly available opportunity for customers to provide feedback for suppliers of semiconductor equipment and subsystems. The 10 BEST and THE BEST awards provide special recognition to suppliers that are rated highest by their customers. "We would like to congratulate Teradyne for once again placing first in our customer satisfaction ranking," said G. Dan Hutcheson, CEO of VLSIresearch. "The survey results clearly demonstrate Teradyne's continued leadership in providing the best products and service for the semiconductor industry."

Greg Smith, President of the Teradyne Semiconductor Test Division, said, “At Teradyne, nothing matters unless our customers are successful and our dedication to their success goes far beyond the technology we create. The survey results are a direct result of the passion we have for our customers and for ensuring we do everything possible to help them meet their business objectives.”

Survey Methodology

VLSIresearch received feedback from more than 79% of the chip market and 72% of subsystems customers for this year's survey. The survey spans 2 1/2 months and covers five languages. Worldwide participants were asked to rate equipment suppliers among fifteen categories based on three key factors: supplier performance, customer service, and product performance.

About Teradyne

Teradyne (NYSE:TER) is a leading supplier of automation equipment for test and industrial applications. Teradyne Automatic Test Equipment (ATE) is used to test semiconductors, wireless products, data storage and complex electronic systems, which serve consumer, communications, industrial and government customers. Our Industrial Automation products include Collaborative Robots used by global manufacturing and light industrial customers to improve quality and increase manufacturing efficiency. In 2016, Teradyne had revenue of \$1.75 billion and currently employs approximately 4,300 people worldwide. For more information, visit www.teradyne.com. Teradyne is a registered trademark of Teradyne, Inc. in the U.S. and other countries.

About VLSIresearch

VLSIresearch is an award-winning provider of market research and economic analysis on the technical, business, and economic aspects within semiconductor, nanotechnology, and related industries. VLSIresearch provides intelligence for faster and better decision making in the areas of semiconductors, photovoltaics, LEDs, manufacturing, materials, and critical subsystems. VLSIresearch was founded in 1976.



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