

VLSIresearch Ranks Teradyne Highest in Customer Satisfaction for All Large Suppliers of Chip Making Equipment

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NORTH READING, Mass.--(BUSINESS WIRE)-- [Teradyne, Inc.](#) (NYSE:TER) is proud to announce it was RANKED 1st in both THE BEST Suppliers of Test Equipment and the 10 BEST Large Suppliers of Chip Making Equipment categories in the 2014 VLSIresearch Customer Satisfaction Survey. This is the second consecutive year that Teradyne took home top honors. With an overall 7.7% ratings increase, Teradyne received the highest ratings among all 10 BEST suppliers in 13 of the 15 categories and the highest ratings among all THE BEST test suppliers in all 15 categories.

"Teradyne is honored to have been voted #1 by our customers for the second year in a row," said Brad Nelson, Vice President of Worldwide Sales, Teradyne. "Teradyne stands behind every test system purchase with a global support infrastructure including a team of engineers dedicated to our customers' success from installation and production integration to on-site application and service support. There are many challenges to maintaining momentum in the fast changing world of technology; we listen to our customers and keep our focus on creating a unique experience for them. This recognition is a testament to our commitment to delivering the best customer experience possible."

"Teradyne has been named a '10 BEST' supplier since the survey's inception 26 years ago," said G. Dan Hutcheson, CEO of VLSIresearch. "The data speaks for itself. ATE users depend upon Teradyne, and this recognition is indicative of Teradyne's commitment to innovation and technological leadership."

The VLSIresearch annual Customer Satisfaction Survey reviews equipment users to determine how they value their equipment and their relationships with suppliers. Over 55,918 responses were gathered from 3,516 surveys from users in China, Europe, Japan, Korea, North America, Taiwan and other areas of the world. Participants rated suppliers on customer service, product performance and supplier performance. The annual Customer Satisfaction Survey is the only publicly available opportunity for chip manufacturers to provide feedback on their suppliers. The '10 BEST', 'THE BEST', and 'RANKED 1st' awards provide special recognition to suppliers that are rated highest by their customers.

About VLSIresearch

VLSIresearch is an award-winning provider of market research and economic analysis on the technical, business, and economic aspects within semiconductor, nanotechnology, and related industries. VLSIresearch provides intelligence for faster and better decision making in the areas of semiconductors, photovoltaics, LEDs, display, manufacturing, materials, and critical subsystems. VLSIresearch was founded in 1976.

About Teradyne

Teradyne (NYSE:TER) is a leading supplier of Automatic Test Equipment used to test semiconductors, wireless products, data storage and complex electronic systems which serve consumer, communications, industrial and government customers. In 2013, Teradyne had sales of \$1.43 billion and currently employs approximately 3,800 people worldwide. For more information, visit www.teradyne.com.



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